Operations Manager- Level 5

LEARNING JOURNEY

LEARNING CURVE GROUP

Month 1

This Month focuses on:
Leadership Styles and Theory
Appraisals and Motivation
Emotional Intelligence
Working Style

Month 2

This Month focuses on:
Delegation
Leading Your Team
Developing Trust

Month 3

This Month focuses on:
E D I and Ethics
Ethics and values-based leadership

Month 4

This Month focuses on:
Legal and Organisational Governance
E and D
H and S
Employment Law

Month 5

This Month focuses on:
PESTLE and SWOT Analysis
The Organisation Sector
Strategic Direction

Month 6

This Month focuses on:
Recruiting and Retaining Talent
Managing Performance and Setting Targets

Month 7

This Month focuses on:
Effective Time Management
Organisational Culture
Coaching and Developing Your Team

Month 8

This Month focuses on:
Managing Stakeholders
Decision Making
Market Forces

Month 9

This Month focuses on:
Negotiation
Conflict
Active listening

Month 10

This Month focuses on:
Models, Theory and Effective Communication
Communicating Updates and Reporting Results

Month 11

This Month focuses on:
Presenting Data

Month 12

This Month focuses on:
Implementing and Reviewing Change
Continuous Improvement and Flexibility

Month 13

This Month focuses on:
Change Management

Month 14

This Month focuses on:
Finance:
Monitoring, Reviewing and Risk Analysis
Stakeholders and Effective Networking

Month 15

This Month focuses on:
Finance:
Work Breakdown Structures
Budgets

Month 16

This Month focuses on:
Project Management:
Methods and Tools
Supporting Business Growth

Month 18

These months focus on:
Project Management :
Project Charter and Business Case
Project Research and Analysing Requirements

Months 19 to 20

EPA support & guidance
Final Review
Exit
IAG
Gateway