Housing & Property Management Assistant LEARNING CURVE Level 2

I FARNING JOURNEY - 12 Months

Month I

This month focuses on: Effective and appropriate communication skills to enable timely identification and resolution of issues.





Month 2 This month focuses on: The current and historical context of the housing market, including social and affordable housing, private rented and owner occupation.

Month 3

This month focuses on: Organisational background information and policies including the values and range of services offered and principles and practices of the organisation.



This month focuses on: Housing services including repairs, maintenance, lettings and tenancy sustainment

Month 7

This month focuses on: Professional development

Month 9

This month focuses on: Case study planning in preparation for EPA.



This month focuses on: A mock FPA





























Month 4

This month focuses on: Legislation and regulation including landlord and tenant law, codes of practice and legal frameworks.

Month 6

This month focuses on: The diversity and needs of the communities in which businesses serve.

Month 8

This month focuses on: Assets, repairs and maintenance and how to report defects, common problems and health and safety issues with dwellings.

Month 10

This month focuses on: Portfolio building skills in preparation for EPA.

Month 12

This month focuses on preparing you for End Point Assessment ensuring the project is complete and progressing through Gateway.