Boosting my skills and confidence, taking my career further...

Apprenticeship Journey

Hear from one of our incredible learners from Oldham Council who has experienced the journey firsthand.





For Elise Brophy, undertaking a management course was a pivotal decision driven by her interest in leadership and ambition for a senior role. The qualification became a stepping stone for personal and professional growth, equipping her with skills beyond her daily responsibilities and enhancing her career prospects.

The course offered a blend of practical and theoretical learning, covering areas such as financial budgeting, appraisals, and project management. Shadowing management during meetings and engaging in mock EPA sessions helped Elise build confidence, refine her communication skills, and prepare for senior responsibilities.

One of the most impactful aspects of the programme was gaining insights into finance and operational management, which broadened her perspective and



Elise BrophyLevel 3 Team Leader Apprentice

developed her leadership capabilities. Tools like the Eisenhower Matrix improved her time management, allowing her to delegate and prioritise tasks effectively.

The course proved transformative for Elise's career progression. Within eight months, she was promoted to Senior Licensing Officer, followed by another interim promotion a year later.

These advancements were directly linked to her expanded skill set, including HR processes, financial management, and operational oversight.

Reflecting on her journey, Elise describes the course as transformative, offering invaluable experience and a foundation for growth. She highly recommends it to anyone seeking formal qualifications to enhance their career, highlighting its practical applications, expert guidance, and lasting impact on personal and professional development.



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