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CIH LEVEL 3 CERTIFICATE IN HOUSING **PRACTICE**







Housing Practice is an occupational area which requires an individual to have relevant knowledge, understanding and skills to practice within the Housing context, primarily as a customer service. Gaining a qualification is a great way to develop your career prospects. Qualifications at this level will enable you to be an effective housing practitioner and will provide you will a broader understanding of how your organisation and others in the housing industry work.

Benefits

- Achieve a nationally recognised Level 3 qualification
- Further your personal and professional development
- Learn at a time that suits you without the need to attend college

What you will learn

- The Housing System.
- Professional Practice Skills for Housing.
- Occupancy, Tenure, and Lettings.
- Rental Income Management.
- Dealing with Anti-social Behaviour in Housing.
- Delivery of Housing Services.
- Involving Housing Service Users.

- Sustainable Communities.
- Housing Repairs and Maintenance Services.
- Customer Service in Housing.
- Managing Leasehold Housing Services.
- Managing Empty Properties.